



# **Jacksonville OneStop – Youth Resource Guide**

[www.jacksonvilleonestop.org](http://www.jacksonvilleonestop.org) - A project of Midwest Youth Services. Updated 7/11/2017.

## **Emergency Housing/Homeless Support**

### **New Directions Homeless Shelter**

Type of service: Emergency housing

What they do: Emergency shelter, life skills training, case management

Who is eligible? Must be over 18, or accompanied by an adult. Must be able to pass a background check.

Referral needed? Not needed, but they do accept referrals

Best way to access services: Call 217-473-0434

Address: 100 S. Fayette St., Jacksonville

Hours of operation: 24 hours

Phone number: 217-473-0434

Facebook: <https://www.facebook.com/NewDirectionsWarmingAndCoolingCenterForTheHomeless/>

### **Salvation Army**

Type of service: Emergency Food, Shelter, Clothing, and Utilities

What they do: Provide lunch daily, food distribution weekly, referrals for emergency food, provide crisis shelter, vouchers for clothing, emergency assistance with water, power, and rent

Who is eligible? Lunch is open to everyone. Friday food distribution is open to everyone. Call to apply for other assistance.

Referral needed? No

Best way to access services: Call or walk in

Address: 331 W. Douglas Ave., Jacksonville

Hours of operation: Monday - Friday 8:00 a.m. - 12 noon and 1 p.m. - 4 p.m.

"Lunch in the Son" - Monday - Friday 11:45 a.m. - 12:30 p.m.

Wednesday afternoon food distribution

Friday morning food distribution

Phone number: 217-245-7124

Website: <http://www.usc.salvationarmy.org/jacksonville>

## **Crisis Center Foundation**

Type of service: Domestic violence support

What they do: Immediate crisis intervention, safety planning, shelter, legal advocacy, assistance, referrals

Who is eligible? Survivor, witness, or child/dependent affected by domestic violence

Referral needed? No

Best way to access services: Call from a safe phone number

Address: 325 9th Ave., Jacksonville

Hours of operation: 24 hours

Phone number: 217-243-4357

Facebook: <https://www.facebook.com/crisiscenterfoundation/>

## **District 117 Homeless Liaison**

Type of service: Supportive services

What they do: Program assists with educational needs for youth facing emergency changes in living situations. Can assist with supplies, some transportation, and helping you overcome things that might keep you from school.

Who is eligible? Current students of District 117.

Referral needed? Referral through school is preferred but not required.

Best way to access services: Talk to school counselor or can call Sarah Raynor directly.

Address: 516 Jordan, Jacksonville

Hours of operation: 7:30 a.m. - 4:30 p.m.

Phone number: 217-243-9411 ext 1119

contact person: Sarah Raynor

email: [sraynor@jsd117.org](mailto:sraynor@jsd117.org)

## **Midwest Youth Services**

Type of service: Homeless/Runaway Youth

What they do: Crisis intervention with Lockout

Who is eligible? Free and available to families with youth between 9 and 18 years old.

Referral needed? No.

Best way to access services: Call office

Address: 2001 W. Lafayette, Jacksonville

Hours of operation: 24 hours on call

Phone number: 217-245-6000

Website: <http://mys-kids.org/>

Facebook: <https://www.facebook.com/MidwestYouthServices/>

## **Phoenix Center**

Type of service: Emergency housing

What they do: transitional housing

Who is eligible? Over 18 years old and HIV+

Best way to access services:

Address: 109 E. Lawrence Ave., Springfield

Phone number: 217-528-5253

Website: <http://www.phoenixcenterspringfield.org/>

Facebook: <https://www.facebook.com/Phoenix-Center-129548107058357/>

---

# **Emergency Food**

## **Community Childcare and Service Center**

Type of service: Food Pantry

What they do: Provide food

Who is eligible? Anyone - open to all

Referral needed? No

Best way to access services: Walk in on Wednesdays 10-11 a.m. or call for an appointment.

Address: 710 N. Clay St.

Hours of operation: Wednesdays 10 - 11 a.m.

Phone number: 217-245-4240

### **Jacksonville Food Center**

Type of service: Food Pantry

What they do: Provide emergency food every 6 months, and bakery or produce every week

Who is eligible? Emergency food provided based on family size and income, once every 6 months. Bakery or produce open to all.

Referral needed? Referral required from one of the following: Salvation Army, The Laborers' Home, MCS Services, Memorial Behavioral Health, DCFS, JCIL, Red Cross, Volunteers of America, Women's Crisis Center, many churches

Best way to access services: For produce or bakery, walk in. For emergency food box, get a referral.

Address: 316 E. State St., Jacksonville

Hours of operation: Monday - Friday, 9 a.m. to 12 noon.

Phone number: Call 217-243-1122

Website: <http://jaxfoodcenter.org/>

### **Salvation Army**

Type of service: Emergency Food, Shelter, Clothing, and Utilities

What they do: Provide lunch daily, food distribution weekly, referrals for emergency food, provide crisis shelter, vouchers for clothing, emergency assistance with water, power, and rent

Who is eligible? Lunch is open to everyone, Friday food distribution is open to everyone. Call to apply for other assistance.

Referral needed? No

Best way to access services: Call or walk in

Address: 331 W. Douglas Ave., Jacksonville

Hours of operation: Monday - Friday 8:00 a.m. - 12 noon and 1 p.m. - 4 p.m.

"Lunch in the Son" - Monday - Friday 11:45 a.m. - 12:30 p.m.

Wednesday afternoon food distribution

Friday morning food distribution

Phone number: 217-245-7124

Website: <http://www.usc.salvationarmy.org/jacksonville>

### **HELPS Ministry Outreach**

Type of service: Emergency Food

What they do: Assist people with emergency food and financial needs, make referrals

Referral needed? No

Best way to access services: Call or walk in

Address: 238 West State St, Jacksonville

Phone number: 217-291-0911

Contact person: Kathleen Finkle

Website: <http://www.helpsministryoutreach.org/>

Facebook: <https://www.facebook.com/helpsoutreach/>

---

## **Personal Crisis**

**For a mental health emergency such as threats of suicide or homicide, please contact the police (911) or go to the Passavant Hospital Emergency Room (1600 W. Walnut St, Jacksonville). These places can connect you to emergency mental health services.**

### **Midwest Youth Services**

Type of service: Homeless/Runaway Youth

What they do: Free and confidential crisis intervention with youth and families for lockout or refusal to return home

Who is eligible? Free and available to families with youth between 9 and 18 years old.

Referral needed? No.

Best way to access services: Call office

Address: 2001 W. Lafayette, Jacksonville

Hours of operation: 24 hours on call

Phone number: 217-245-6000

Website: <http://mys-kids.org/>

Facebook: <https://www.facebook.com/MidwestYouthServices/>

### **Prairie Center Against Sexual Assault**

Type of service: Rape/Sexual Assault crisis intervention

What they do: Provide free and confidential emergency telephone counseling/support to survivors of sexual assault

Who is eligible? Anyone

Referral needed? No

Best way to access services: Call 217-753-8081 from a safe phone number

Address: 2001 W. Lafayette, Jacksonville

Crisis phone number: 217-753-8081

Non-crisis phone: 217-243-7330

Website: <http://prairiecasa.org/>

Facebook: <https://www.facebook.com/Prairie-Center-Against-Sexual-Assault-154431171261819/>

### **Crisis Center Foundation**

Type of service: Domestic violence support

What they do: Immediate crisis intervention, safety planning, shelter, legal advocacy, assistance, referrals

Who is eligible? Survivor, witness, or child/dependent affected by domestic violence

Referral needed? No

Best way to access services: Call from a safe phone number

Address: 325 9th Ave., Jacksonville

Hours of operation: 24 hours

Phone number: 217-243-4357

Facebook: <https://www.facebook.com/crisiscenterfoundation/>

---

## **Hotlines and Online Crisis Support**

CARES Line (hotline for parents of children experiencing mental health crisis)

1-800-345-9049

DCFS Child Abuse Hotline

800-252-2873

National Runaway Safeline

1-800-RUNAWAY or text 66008

<https://www.1800runaway.org/>

Suicide Prevention Hotline

1-800-273-8255

<https://suicidepreventionlifeline.org/> (Website has chat)

Children of the Night (children involved in prostitution/trafficking)

1-800-551-1300

<https://www.childrenofthenight.org/>

The Trevor Project

866-488-7386

<http://www.thetrevorproject.org/> (Website has chat and text info)

---

## **Non-Emergency Support**

### **MCS Community Services (Morgan/Cass/Scott)**

Type of service: Utility assistance, financial assistance

What they do: Weatherization, Energy Assistance, prescription assistance

Who is eligible? Open to those who meet income or other program guidelines. See website for details.

Referral needed? No

Best way to access services: Call or walk in.

Address: 345 West State St, Jacksonville

Hours of operation: Monday - Friday 8:30 a.m. to 4:30 p.m.

Phone number: 217-243-9404

Website: <https://morgancounty-il.com/departments/mcs-community-services/>

### **Morgan County Health Department**

Type of service: Food assistance

What they do: WIC, Lactation consultant, Lactation educator

Who is eligible? low-income pregnant women, postpartum women up to six months after delivery, breastfeeding women up to 12 months after delivery, infants up to one year of age, and/or children up to their fifth birthday (see website for income guidelines)

Referral needed? No

Best way to access services: Call

Address: 345 West State St, Jacksonville

Hours of operation: Monday 8 a.m. - 12 noon and 1 p.m. - 6 p.m., Tuesday - Friday 8 a.m. - 12 noon and 1 p.m. - 4 p.m.

Phone number: 217-245-5111

Website: <http://www.morganhd.com/services/wic-program>

Facebook: <https://www.facebook.com/morgancounty.youthsite>

### **DHS Family Community Resource Center**

Type of service: Cash assistance, Food assistance, Medical benefits

What they do: Cash assistance, SNAP, Medical card

Who is eligible? Those who meet income requirements based on household size

Referral needed? No

Best way to access services: Call or walk in to get an application.

Address: 45 S. Central Park Plz, Jacksonville

Hours of operation: Monday - Friday 8:30 a.m. - 5:00 p.m.

Phone number: 217-245-5164

Website: <http://www.dhs.state.il.us/page.aspx?module=12&officetype=5&>

### **Salvation Army**

Type of service: Food, Clothing Vouchers, Utility and rental assistance

What they do: Provide lunch daily, food distribution weekly, referrals for emergency food, provide crisis shelter, vouchers for clothing, emergency assistance with water, power, and rent

Who is eligible? Lunch is open to everyone, Friday food distribution is open to everyone. Call to apply for other assistance.

Referral needed? No

Best way to access services: Call or walk in

Address: 331 W. Douglas Ave., Jacksonville

Hours of operation: Monday - Friday 8:00 a.m. - 12 noon and 1 p.m. - 4 p.m.

"Lunch in the Son" - Monday - Friday 11:45 a.m. - 12:30 p.m.

Wednesday afternoon food distribution

Friday morning food distribution

Phone number: 217-245-7124

Website: <http://www.usc.salvationarmy.org/jacksonville>

### **Jacksonville Food Center**

Type of service: Food Pantry

What they do: Provide emergency food every 6 months, and bakery or produce every week

Who is eligible? Emergency food provided based on family size and income, once every 6 months. Bakery or produce open to all.

Referral needed? Referral required from one of the following: Salvation Army, The Laborers' Home, MCS Services, Memorial Behavioral Health, DCFS, JCIL, Red Cross, Volunteers of America, Women's Crisis Center, many churches  
Best way to access services: For produce or bakery, walk in. For emergency food box, get a referral.

Address: 316 E. State St., Jacksonville

Hours of operation: Monday - Friday, 9 a.m. to 12 noon.

Phone number: Call 217-243-1122

Website: <http://jaxfoodcenter.org/>

## **HELPS Ministry Outreach**

Type of service: case management

What they do: life planning, wraparound, Re-Entry program

Referral needed? No

Best way to access services: Call or walk in

Address: 238 West State St, Jacksonville

Phone number: 217-291-0911

Contact person: Kathleen Finkle

Website: <http://www.helpsministryoutreach.org/>

Facebook: <https://www.facebook.com/helpsoutreach/>

---

# Housing

## **Jubilee Habitat for Humanity**

Type of service: Housing

What they do: Assist families in owning their own homes

Who is eligible? People who meet income guidelines, pass a pre-application and application process, are able to pay back monthly on a low-interest loan, and able to do "sweat equity" to help build their home (no previous skills required!)

Referral needed? No

Best way to access services: Fill out pre-application online at <https://www.jubileehabitat.com/apply.html>

Address: P.O. Box 414, Jacksonville

Hours of operation:

Phone number: 217-371-4880

email: [emkleinlein@gmail.com](mailto:emkleinlein@gmail.com)

Website: <https://www.jubileehabitat.com/>

Facebook: <https://www.facebook.com/jubileehabitat/>

## **Morgan County Housing Authority**

Type of service: Housing

What they do: Rent low-income housing, provide vouchers and housing assistance

Who is eligible? People who meet income guidelines (varies based on program and number of people in the household)

Referral needed? No

Best way to access services: Walk in and fill out application. Then they will set up an appointment for you to come back in.

Address: 301 W. Beecher Ave, Jacksonville

Hours of operation: Monday - Friday 9 a.m. to 4 p.m.

Contact person: (public housing) Melissa Costello, Section 8 - Michelle Walquist, Tax Credit: Stacey Goetze

Phone number: 217-243-3338

Facebook: <https://www.facebook.com/pages/Morgan-County-Housing-Authority/156664044374431>

## **MCS Community Services (Morgan/Cass/Scott)**

Type of service: Housing, financial assistance

What they do: Rental assistance, Prescription assistance, transitional housing, supportive housing

Who is eligible? open to those who meet income or other program guidelines. See website for details.

Best way to access services: Call 217-243-9404

Address: 345 W. State St., Jacksonville  
Hours of operation: Monday - Friday 8:30 a.m. - 4:30 p.m.  
Phone number: 217-243-9404  
Website: <https://morgancounty-il.com/departments/mcs-community-services/>

---

## Medical

### **Morgan County Health Department**

Type of service: Medical Care

What they do: Vaccinations, well-child exams, school and sports physicals, lead testing, family case management, vision and hearing screening, Lactation consultant and Lactation educator, birth control, pregnancy testing, STI screening

Who is eligible? Varies depending on service. Call for information!

Referral needed? No

Best way to access services: Call to find out hours and any fees for the service you need

Address: 345 West State St, Jacksonville  
Hours of operation: Varies depending on service.  
Phone number: 217-245-5111  
Website: <http://www.morganhd.com/>  
Facebook: <https://www.facebook.com/morgancounty.youthsite>

### **SIU Family Medicine**

Type of service: Medical Care

What they do: Primary care, school age physicals, well-child visits, sick visits, can refer to specialists

Who is eligible? Accepts Medicaid, Illinois Health Connect, Medical card (does not accept Molina or Meridian), self pay, sliding fee. Will help you see if you qualify for insurance.

Referral needed? No

Best way to access services: Call for appointment

Address: 345 West State St., Jacksonville  
Hours of operation: Monday: 10 a.m. - 12 noon and 1 - 6 p.m.  
Tuesday, Thursday, Friday: 8 a.m. - 12 noon and 1 - 4 p.m.  
Wednesday: walk-ins from 1 - 3:30 p.m. for established patients  
Phone number: 217-245-9541  
Website: <http://www.morganhd.com/>

### **Central Counties Health Centers**

Type of service: Medical Care

What they do: Primary medical care for children, including: school/sports physicals, well-child exams, childhood immunizations, chronic disease management, (asthma, diabetes, etc.), acute illness care (sore throats, fever, vomiting, earaches, non-emergent injuries, rashes, etc), hospital discharge care, on-site lab. Primary medical care for adults, including: women's health exams, annual physicals, employment physicals, prenatal and postnatal care, chronic disease management (asthma, diabetes, hypertension), family planning, acute illness care, on-site lab

Who is eligible? Services available to anyone. Accepts Medicaid, Medicare, Private Insurance, has a sliding fee discount

Referral needed? No

Best way to access services: Call for appointment

Address: 1440 West Walnut St., Suite 2, Jacksonville  
Hours of operation: Monday, Wednesday: 8 a.m. - 5 p.m.  
Phone number: 217-788-2300  
Website: <http://www.centralcounties.org/>

### **Passavant Hospital/Emergency Services**

Type of service: Medical Care

What they do: Emergency services, referral to other doctors

Who is eligible? Open to anyone. Medical card and insurance accepted.

Referral needed? No

Best way to access services: Enter through the West Entrance

Address: 1600 W. Walnut St., Jacksonville  
Hours of operation: 24 hours  
Phone number: 217-245-9541  
Website: <https://www.passavanthospital.com/services/emergency-services/>  
Facebook: <https://www.facebook.com/PassavantAreaHospital>

---

## Dental

### **Central Counties Health Centers**

Type of service: Dental Care

What they do: General dentistry for children and adults, including cleanings, exams, fillings, extractions, restorative care

Who is eligible? Services available to anyone. Accepts Medicaid, Medicare, Private Insurance, has a sliding fee discount

Referral needed? No

Best way to access services: Call for appointment

Address: 1440 West Walnut St., Suite 2, Jacksonville  
Hours of operation: Wednesday, Thursday: 9 a.m. - 4 p.m.  
Phone number: 217-788-2300  
Website: <http://www.centralcounties.org/>

---

## Counseling

### **Crisis Center Foundation**

Type of service: Counseling

What they do: 1:1 and Group Counseling

Who is eligible? Survivor, witness, or child/dependent affected by domestic violence

Referral needed? No

Best way to access services: Call from a safe phone number

Address: 325 9th Ave., Jacksonville  
Hours of operation: 24 hours  
Phone number: 217-243-4357  
Facebook: <https://www.facebook.com/crisiscenterfoundation/>

### **Hobby Horse House**

Type of service: Counseling

What they do: Family counseling, in your home (Homemakers program)

Who is eligible? Anyone. \$40/hour if you self-refer. If DCFS or another place refers you, then they pay.

Referral needed? Referrals are accepted but not necessary

Best way to access services: Call or walk in

Address: 208 S. Mauvaisterre St., Jacksonville  
Hours of operation:  
Phone number: 217-243-3602  
contact person: Ericka Marshall  
Facebook: <https://www.facebook.com/Hobby-Horse-House-of-Jacksonville-973536636059303/>

### **Memorial Behavioral Health**

Type of service: Counseling and mental health services

What they do: Counseling, psychiatry (meds), crisis intervention, case management, short term residential treatment for adults

Who is eligible? Available to all. Can show medical card, or use insurance (Aetna, Blue Cross Blue Shield, Health Alliance, Healthlink, Magellan, PHAI, or Tricare) for payment

Referral needed? None needed

Best way to access services: Call office. Some walk-in appointments are available.

Address: 340 W. State St., Jacksonville



Hours of operation: Monday -Friday 8:30 a.m. - 5 p.m.  
Phone number: 217-245-6126  
Website: <https://www.memorialbehavioralhealth.org/>  
Facebook: <https://www.facebook.com/MemorialBehavioralHealth/>

### **Midwest Youth Services**

Type of service: Case management  
What they do: Confidential case management, crisis intervention, family mediation, limited counseling, link youth to services  
Who is eligible? Everyone. Free! Minors can have up to 5 sessions without parent consent.  
Referral needed? No referral needed  
Best way to access services: Call office to set up an appointment.

Address: 2001 W. Lafayette, Jacksonville  
Hours of operation: Monday -Friday 8:30 a.m. - 4 p.m. (Crisis Intervention available 24 hours)  
Phone number: 217-245-6000  
Website: <http://mys-kids.org/>  
Facebook: <https://www.facebook.com/MidwestYouthServices/>

### **Passavant Center for Psychiatric Health**

Type of service: Mental Health treatment  
What they do: Counseling and psychiatry (meds)  
Who is eligible? must have private insurance - check to be sure the person you see is covered by your insurance  
Referral needed? Referral from primary physician required for psychiatry; no referral needed for counseling.  
Best way to access services: Call for an appointment (or call after referral if for psychiatry)

Address: 1600 W. Walnut St., Jacksonville  
Hours of operation: Monday - Friday 8 a.m. - 5 p.m.  
Phone number: 217-245-7275  
Website: <https://www.passavanthospital.com/services/the-center-for-psychiatric-health/>

---

## **Substance Use/Abuse**

### **Gateway**

Type of service: Substance abuse treatment  
What they do: Substance Abuse treatment for teens and adults. They do assessment, treatment, medication-assisted treatment, family groups, aftercare.  
Who is eligible? Services based on what they assess that you need. They accept 98% of private insurance. Will accept many Medical Card patients. Call admissions line to find out. There may be a waiting list for adult residential treatment, but you can start outpatient or day treatment immediately if it's determined that's what you need. NO WAITING LIST for adolescent treatment.  
Referral needed? No  
Best way to access services: Call anytime or go during walk in hours for assessment (Tuesday/Thursday 12 noon - 1 p.m. and Wednesday 9:30 a.m. - 11:30 a.m.)

Address: 2200 Lake Victoria Dr., Springfield  
Hours of operation: Admissions line is 24 hours.  
Phone number: 877-505-4673  
Website: <http://recovergateway.org/>  
Facebook: <https://www.facebook.com/RecoverGateway>

### **Alcoholics Anonymous (AA)**

Type of service: Substance Abuse support  
What they do: support and information group (in person) and 24 hour hotline for individuals dealing with alcohol problems  
Who is eligible? Depends on the type of meeting  
Referral needed? No  
Best way to access services: Call for information or go to a meeting. See website for meeting times and locations.

Hours: There are many meetings every week. See website for meeting times and locations.

Phone number: 217-371-0638 (24 hour local hotline)

Website: <http://jacksonvilleaa.org/wp/>

### **Narcotics Anonymous (NA)**

Type of service: Substance Abuse support

What they do: support and information group (in person) and 24 hour hotline for individuals dealing with drug problems

Who is eligible? Depends on the type of meeting.

Referral needed? No

Best way to access services: Call for information or go to a meeting. See website for meeting times and locations.

Hours: There are several meetings. See website to search for meeting times and locations.

Website: <https://www.na.org/>

### **Illinois Quitline**

Type of service: Smoking Cessation

What they do: FREE phone support with an expert. They will help you make a plan and provide you with information, materials, and follow up phone help to help you quit smoking.

Who is eligible? Anyone who wants help to quit smoking

Referral needed? No

Best way to access services: Call or visit the website. Chat support available too.

Hours of operation: 7 days a week, 7 a.m. - 11 p.m.

Phone number: 1-866-784-8937

Website: <http://quityes.org/>

Facebook: <https://www.facebook.com/Illinois-Tobacco-Quitline-653487054671741/>

---

## **Other Health Needs**

### **Central Counties Health Centers**

Type of service: Pharmacy assistance

What they do: Pharmaceutical Assistance Program and 340B Drug Program

Who is eligible? Any patient of Central Counties Health Centers

Referral needed? No

Best way to access services: Talk to the office at your appointment

Address: 1440 West Walnut St., Suite 2, Jacksonville

Phone number: 217-788-2300

Website: <http://www.centralcounties.org/>

### **Lice Clinics of America**

Type of service: Pest Control

What they do: Professional lice treatment and prevention

Who is eligible? Open to all. Discount available if you show your medical card.

Referral needed? Referrals are accepted but not necessary

Best way to access services: Call or email for appointment. Can usually get you in quickly.

Address: 520 S. Main St., Jacksonville

Hours of operation: By appointment - available 7 days a week

Phone number: 217-703-4642

email: [info@LiceClinicJacksonvilleIL.com](mailto:info@LiceClinicJacksonvilleIL.com) or [licepolice911@gmail.com](mailto:licepolice911@gmail.com)

contact person: Debora Wisdom/Olivia Mefford

Website: <http://liceclinicjacksonvilleil.com/>

Facebook: <https://www.facebook.com/lcacorp/>

### **Pregnancy Resource Center**

Type of service: Prenatal

What they do: Free pregnancy testing and ultrasound

Who is eligible? Open to all. All services are free.

Referral needed? No referral needed

Best way to access services: Call or email for appointment. Can usually get you in quickly.

Address: 1440 West Walnut, Suite A-3, Jacksonville

Hours of operation: Monday, Tuesday, Thursday, Friday: 11 a.m. - 5 p.m

Phone number: 217-245-9340

Website: <http://pregnancyresourcecenter.org/locations/jacksonville/>

---

## **Education**

### **Early Years**

Type of service: Early Childhood Education

What they do: Preschool

Who is eligible? Ages 3-5 years. Must reside within District 117. Must complete screening and intake to be eligible for openings. Program prioritizes "at-risk" children. No enrollment deadline.

Referral needed? Referrals accepted but not needed.

Best way to access services: Call office or walk in.

Address: 110 Walnut Ct. Jacksonville

Hours of operation: Monday - Friday 8 a.m. - 4 p.m.

Phone number: 217-243-2876

Website: <http://earlyyears.jsd117.org/>

Facebook: <https://www.facebook.com/Jacksonville-School-District-117-Early-Years-Program-781070271984188/>

### **Lincoln Land Community College - Degree Programs**

Type of service: Post-Secondary Education

What they do: Associate's Degree of Art and Science

Who is eligible? Open to all. Anyone residing in district gets a reduced "in-district" rate. Anyone can take classes. Must have a high school diploma or GED to qualify for financial aid.

Referral needed? No

Best way to access services: Must fill out free "Admission Worksheet" on the website.

Address: 32 S. Central Park, Jacksonville

Hours of operation: Monday - Friday, 8:00 a.m. - 5 p.m.

Phone number: 217-243-6699

Contact person: Keri Mason

email: Keri.Mason@llcc.edu

Website: <http://www.llcc.edu/>

Facebook: <https://www.facebook.com/LincolnLandCommunityCollege>

### **Lincoln Land Community College - Adult Education**

Type of service: Adult Education

What they do: GED Prep, Adult Basic Education, ESL, Adult Career Pathways, Literacy Tutoring, Citizenship Preparation

Who is eligible? Open to all.

Referral needed? No

Best way to access services: Call Pat Gallagher (See contact info below)

Address: 32 S. Central Park, Jacksonville

Hours of operation: Monday - Friday, 8:00 a.m. - 5 p.m.

Phone number: 217-786-2359

Contact person: Pat Gallagher

email: Pat.Gallagher@llcc.edu

Website: <http://www.llcc.edu/career-training/adult-education/>

Facebook: <https://www.facebook.com/LincolnLandCommunityCollege>

### **Lincoln Land Community College - Dual Credit**

Type of service: Education

What they do: Dual Credit (college while in high school), First Semester Experience

Who is eligible? High School Students. Take a placement test and/or are academically eligible.  
Referral needed? No  
Best way to access services: Ask your high school guidance counselor.

Address: 32 S. Central Park, Jacksonville  
Hours of operation: Monday - Friday, 8:00 a.m. - 5 p.m.  
Phone number: 217-243-6699  
Contact person: Keri Mason  
email: Keri.Mason@lcc.edu  
Website: <http://www.lcc.edu/community-education/youth-programs/>  
Facebook: <https://www.facebook.com/LincolnLandCommunityCollege>

### **Lincoln Land Community College - Community Education**

Type of service: Education  
What they do: Wide variety of classes ranging from general interests to academic, do not lead to degree or certificate  
Who is eligible? High School Students. Open to all  
Referral needed? No  
Best way to access services: Must fill out free "Community Education Worksheet" on the website

Address: 32 S. Central Park, Jacksonville  
Hours of operation: Monday - Friday, 8:00 a.m. - 5 p.m.  
Phone number: 217-243-6699  
Contact person: Mary Jane Million  
email: MaryJane.Million@lcc.edu  
Website: <http://www.lcc.edu/community-education/>  
Facebook: <https://www.facebook.com/LincolnLandCommunityCollege>

### **Lincoln Land Community College - Youth Programs**

Type of service: Education  
What they do: College for Kids, ACT/Prep, Youth Culinary Classes  
Who is eligible? Depends on the program/class  
Referral needed? No  
Best way to access services: Apply online for preferred program, or call the office

Address: 32 S. Central Park, Jacksonville  
Hours of operation: Monday - Friday, 8:00 a.m. - 5 p.m.  
Phone number: 217-786-4905  
Contact person: Jessica Ingold  
email: Jessica.Ingold@lcc.edu  
Website: <http://www.lcc.edu/community-education/youth-programs/>  
Facebook: <https://www.facebook.com/LincolnLandCommunityCollege>

### **Lincoln's Challenge Academy**

Type of service: Education and training  
What they do: Two-phase (17 month) program to help youth finish school, gain life skills and make a plan for their future  
Who is eligible? Ages 16-18, Illinois resident, drug-free (at the start of the class), no pending court cases or adult convictions  
Referral needed? No  
Best way to access services: Call for information

Address: 205 Dodge Ave., Rantoul (Regional Office is 100 N. 11th St., Springfield IL 62703)  
phone: 217-528-7875 (Springfield office)  
Website: <http://www.lincolnschallenge.org/>  
Facebook: <https://www.facebook.com/LincolnsChallenge/>

### **Job Corps**

Type of service: Education and Career Training  
What they do: Job training, academic completion  
Who is eligible? Youth ages 16-24, legal US resident, or lawfully admitted permanent resident alien, refugee, asylee, or parolee, meets low income criteria, needs technical training or assistance to finish school or find a job, parent/guardian

consent (if minor), does not have behavioral problems, not on court supervision (probation), free from illegal drug use ([http://www.jobcorps.gov/Libraries/pdf/eligibility\\_factsheet.sflb](http://www.jobcorps.gov/Libraries/pdf/eligibility_factsheet.sflb))

Referral needed? No

Best way to access services: call and speak to an operator or fill out this application to get started:

<https://recruiting.jobcorps.gov/Form/StudentApplication>

Phone number: 800-733-JOBS

Website: [www.jobcorps.gov](http://www.jobcorps.gov)

Facebook: <https://www.facebook.com/DOLjobcorps/>

---

## Career Training

### **Boy Scouts - Explorer Post**

Type of service: Career Training

What they do: Medical/fire/law enforcement (Springfield), Law Enforcement (Bluffs)

Who is eligible? Boys and girls: 14 - 21 years old, \$24/year

Referral needed? No

Best way to access services: Call Jerry Daniels and he will connect you with the right unit or program.

Hours of operation: varies

Phone number: 217-320-4742

Contact person: Jerry Daniels

email: [jerry.daniels@scouting.org](mailto:jerry.daniels@scouting.org)

Website: <http://www.alincolnbsa.org/>

Facebook: <https://www.facebook.com/Abraham-Lincoln-Council-Boy-Scouts-of-America-358395267046/>

### **Jacksonville DREAM Center Foundation**

Type of service: Career training

What they do: Match kids of all ages with experiences and adult mentors to help them explore their interests, gain job skills, and participate in the community. If you are interested in learning to do something, the DREAM Center can probably help you out!

Who is eligible? Open to all. You can even bring your friends or family with you!

Referral needed? No

Best way to access services: Walk in or email with questions

Address: 210 W. College, Jacksonville

Hours of operation: Most afternoons and evenings

email: [jacksonvilledreamcenter@gmail.com](mailto:jacksonvilledreamcenter@gmail.com)

Website: <https://www.dreamcenteril.org/>

Facebook: <https://www.facebook.com/jaxdreamcenter/>

### **Lincoln Land Community College - Career Training**

Type of service: Career Training

What they do: Certified Nurse' Assistant, LPN (in Jacksonville). Other programs in Springfield.

Who is eligible? Nurse' Assistant - pass reading placement test, ACT of 22 or greater, able to pass background check, TB test; LPN - pass English placement test

Referral needed? No

Best way to access services: Must fill out free "Admission Worksheet" on the website.

Address: 32 S. Central Park, Jacksonville

Hours of operation: Monday - Friday, 8:00 a.m. - 5 p.m.

Phone number: 217-243-6699

Contact person: Keri Mason

email: [Keri.Mason@llcc.edu](mailto:Keri.Mason@llcc.edu)

Website: <http://www.llcc.edu/career-training/>

Facebook: <https://www.facebook.com/LincolnLandCommunityCollege>

---

## Scholarships and Financial Aid

## **MCS Community Services (Morgan/Cass/Scott)**

Type of service: Financial Aid

What they do: Scholarships available for post-secondary educational or vocational programs.

Who is eligible? Open to those who meet income or other program guidelines. Resident of Morgan, Cass, or Scott county. Post-secondary program must be in Illinois. See website for details.

Referral needed? No

Best way to access services: Call or walk in

Address: 345 West State St, Jacksonville

Hours of operation: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone number: 217-243-9404

Website: <https://morgancounty-il.com/departments/mcs-community-services/>

## **Jacksonville Promise**

Type of service: Financial Aid

What they do: Financial aid and scholarship access to Jacksonville students who are attending a 2 or 4 year college.

Who is eligible? High School seniors (public or private school) who live in the 117 boundaries and plan to attend LLCC, IC, or MacMurray. Applications due April 1.

Referral needed? No

Best way to access services: email with questions, or find application on the website and mail it in

Address: P.O. Box 334, Jacksonville

Hours of operation: Monday - Friday, 8:30 a.m. - 4:30 p.m.

Phone number: 217-371-3340

email: [jacksonvillepromise@gmail.com](mailto:jacksonvillepromise@gmail.com)

Website: <http://jacksonvillepromis.wixsite.com/fundraising>

Facebook: <https://www.facebook.com/jacksonvillepromise/>

---

# Transportation

## **Safe Ride**

Type of service: Transportation

What they do: Provide transportation on Friday and Saturday nights from 8 p.m. - 2:45 a.m.

Who is eligible? Everyone (Children under the age of 12 must be accompanied by an adult). \$2.00 per person on Friday and Saturday nights. (217-370-7062).

Referral needed? No

Best way to access services: Call in advance or when you need a ride.

Address: 1120 W. Walnut, Jacksonville

Hours of operation: Friday and Saturday from 8 p.m. - 2:45 a.m.

Phone number: 217-370-7062 (this phone will only be answered on Friday and Saturday nights) or you can make reservations in advance during the day at 217-245-2900.

Website: <http://www.wcmttd.org/morgan-scott-county.aspx>

## **West Central Mass Transit**

Type of service: Transportation

What they do: Provide transportation during the week

Who is eligible? Everyone. \$2.00 one way for adults in town. Call at least 24 hours ahead of time to reserve your ride.

Same day calls are \$3.00 one way, and only available if space and time permits. Children under 12 must be accompanied by an adult. Children ages 12-16 must have signed parental permission (call the office to arrange for this). Trips to Springfield every other Wednesday are \$15.00 round trip (leave between 8:30 and 9 a.m., return by 1:30). You must bring your own baby/child car seat.

Referral needed? No

Best way to access services: Call at least 24 hours in advance.

Address: 1120 W. Walnut, Jacksonville

Hours of operation: Friday and Saturday from 8 p.m. - 2:45 a.m.

Phone number: 217-245-2900

Website: <http://www.wcmttd.org/morgan-scott-county.aspx>

---

# Childcare

## Prince of Peace Day Care

Type of service: Childcare

What they do: Childcare for babies through school age

Who is eligible? Open to all

Referral needed? No

Best way to access services: Call office or walk in.

Address: 710 N. Clay St., Jacksonville

Hours of operation: Monday - Friday 7 a.m. - 6 p.m.

Contact person: Tilde Holmes

Phone number: 217-245-4240

## YMCA

Type of service: Childcare

What they do: After school program

Who is eligible? Grades K- 6 (after school); assistance available

Referral needed? No

Best way to access services: Come in and fill out application

Address: 1000 Sherwood Lane, Jacksonville

Hours of operation: Monday - Friday after school until 6 p.m.

Phone number: 217-245-2141

Website: <http://jvilleymcacrossfit.wixsite.com/bob-freesen-ymca>

Facebook: <https://www.facebook.com/Bob-Freesen-YMCA-159136661393/>

## DCFS Day Care Information

Type of service: Information

What they do: Provide information about licensed daycares

Who is eligible? Information available to all

Website: <https://sunshine.dcfs.illinois.gov/Content/Licensing/Welcome.aspx>

Facebook: <https://www.facebook.com/IllinoisDCFS>

---

# Drop-in Programs (FREE!)

## Salvation Army

Type of service: After-school program

What they do: After school program

Who is eligible?

Referral needed? No

Best way to access services:

Address: 331 W. Douglas Ave., Jacksonville

Hours of operation: Monday - Friday 3 - 5 p.m. during the school year

Phone number: 217-245-7124

Website: <http://www.usc.salvationarmy.org/jacksonville>

## Spirit of Faith

Type of service: Drop-in Center

What they do: Tutoring/Homework help, Parent/child toddler room, open gym, volleyball team, art, music, dance, drama, weight room, rec/game room

Who is eligible? Open to all

Referral needed? No

Best way to access services: Walk in

Address: 105 E. Dunlap, Jacksonville IL  
Hours of operation: Monday - Thursday 2:45 - 5 p.m. during the school year  
Phone number: 217-371-6363

### **Jacksonville DREAM Center Foundation**

Type of service: Drop-in Center

What they do: provide space for youth and families to drop and learn something. Homework help, activities (fine arts, performing arts, computers, life skills all happen here, depending on the day!)

Who is eligible? Open to all. You can even bring your friends or family with you!

Referral needed? No

Best way to access services: Walk in or email with questions

Address: 210 W. College, Jacksonville  
Hours of operation: Most afternoons and evenings  
email: [jacksonvilledreamcenter@gmail.com](mailto:jacksonvilledreamcenter@gmail.com)  
Website: <https://www.dreamcenteril.org/>  
Facebook: <https://www.facebook.com/jaxdreamcenter/>

### **Community Center for the Deaf**

Type of service: Community Center

What they do: Offer space and programs for the Deaf and HH individuals to meet for education, guidance, support, and socialization.

Who is eligible? Open to all.

Referral needed? No

Best way to access services: Walk in or email with questions

Address: 907 W. Superior Ave., Jacksonville  
Hours of operation: 7 days a week, 8 a.m. - 5 p.m.  
email: [jccd@mchsi.com](mailto:jccd@mchsi.com)  
Facebook: <https://www.facebook.com/Jacksonville-Community-Center-for-the-Deaf-153494208084747/>

---

## **Support**

### **NAMI Springfield**

Type of service: Supportive Services

What they do: Volunteer-run support groups for family members of people with mental health needs, advocacy, information

Who is eligible? open to all

Referral needed? No

Best way to access support: Call.

Address: PO Box 13014, Springfield  
Phone: 217-522-3571  
Website: <https://namiillinois.org/>

### **Early Years**

Type of service: Supportive Services

What they do: Parent Education, Parent Support, Prenatal and birth support (doula)

Who is eligible? Must reside within district 117. Parent education for parents of children ages 0-3. Prenatal support/doula for expecting parents. Free! Program prioritizes "at-risk" children and families.

Referral needed? Not required but they are accepted

Best way to access services: Call office or walk in.

Address: 110 Walnut Ct. Jacksonville  
Hours of operation: Monday - Friday 8 a.m. - 4 p.m.  
Phone: 217-243-2876  
Website: <http://earlyyears.jsd117.org/>  
Facebook: <https://www.facebook.com/Jacksonville-School-District-117-Early-Years-Program-781070271984188/>



## **Hobby Horse House**

Type of service: Support

What they do: Parent Education (Positive Parenting Classes, Divorced Parenting Class) and Supervised visits.

Who is eligible? Open to all. Positive parenting is free, divorced parenting is sliding fee scale. Supervised visits are \$22/hour, can be self-pay or paid by referring system.

Referral needed? Not required but they are accepted

Best way to access services: Walk in or call with questions. Must show court order for supervised visits.

Address: 208 S. Mauvaisterre St., Jacksonville

Contact Person: Ericka Marshall

Phone: 217-243-3602

Facebook: <https://www.facebook.com/Hobby-Horse-House-of-Jacksonville-973536636059303/>

## **Grandparents and Relatives Support Group**

Type of service: Support Group

What they do: Support group for grandparents and relatives raising children

Who is eligible? Open to all grandparents and other relatives over age 55 raising their grandchildren or another family member's child. Also open to those caring for seniors over age 60.

Referral needed? No

Best way to access services: Call for more information or to RSVP for this group

Address: 1600 W. Walnut St., Jacksonville (Meeting Room 4)

Hours of operation: First Tuesday of every month 6 - 8 p.m.

Phone: 217-416-4160

Contact person: Lori Manker

Facebook: <https://www.facebook.com/locuststreetresourcecenter/>

## **Alcoholics Anonymous (AA)**

Type of service: Substance Abuse support

What they do: support and information group (in person) and 24 hour hotline for individuals dealing with alcohol problems

Who is eligible? Depends on the type of meeting

Referral needed? No

Best way to access services: Call for information or go to a meeting. See website for meeting times and locations.

Hours: There are many meetings every week. See website for meeting times and locations.

Phone number: 217-371-0638 (24 hour local hotline)

Website: <http://jacksonvilleaa.org/wp/>

## **Narcotics Anonymous (NA)**

Type of service: Substance Abuse support

What they do: support and information group (in person) and 24 hour hotline for individuals dealing with drug problems

Who is eligible? Depends on the type of meeting.

Referral needed? No

Best way to access services: Call for information or go to a meeting. See website for meeting times and locations.

Hours: There are several meetings. See website to search for meeting times and locations.

Website: <https://www.na.org/>

## **Al-Anon**

Type of service: Substance Abuse family support

What they do: group support meetings

Who is eligible? People over 18 who are troubled by someone else's drinking.

Referral needed? No

Best way to access services: go to a meeting. See here for info: <http://al-anon.org/find-a-meeting>

email: [wso@al-anon.org](mailto:wso@al-anon.org)

Current meetings: 7:30-8:30 pm on Wednesdays at Centenary United Methodist Church, 331 East State St., Jacksonville

Phone number: 757-563-1600 (national office)

Website: <http://www.al-anon.alateen.org/>

Facebook: <https://www.facebook.com/AlAnonFamilyGroupsWSO>

## **Al-A-Teen**

Type of service: Substance Abuse family support

What they do: group support meetings (virtual)

Who is eligible? Teens ages 13-18 who are troubled by someone else's drinking.

Referral needed? No

Best way to access services: visit this site: <http://al-anon.org/try-an-alateen-chat-meeting>

email: [wso@al-anon.org](mailto:wso@al-anon.org)

Phone number: 757-563-1600 (national office)

Website: <http://www.al-anon.alateen.org/for-alateen>

Facebook: <https://www.facebook.com/AlateenWSO>

## **Phoenix Center**

Type of service: LGBTQIA support

What they do: drop-in center, support groups, youth group, special events

Who is eligible? Varies depending on group or program.

Referral needed? No

Best way to access services: Call for more information or visit website for details.

Address: 109 E. Lawrence Ave., Springfield

Hours of operation: Monday - Friday 8:30 a.m. - 4:30 p.m.

Phone: 217-528-5253

Website: <http://www.phoenixcenterspringfield.org/>

Facebook: <https://www.facebook.com/Phoenix-Center-129548107058357/>

---

## **Work**

### **Job Center**

Type of service: Job services and Career Training

What they do: Job Board, Skills and interest assessments, interviewing skills, resume writing, can link with and pay for training

Who is eligible? dislocated worker, low income, disabilities, barriers (homeless, dropout, pregnant or parenting teen).

Other eligibility requirements may apply.

Referral needed? No

Best way to access services: Call and make an appointment

Address: 45 S. Central Park Plz, Jacksonville

Phone number: 217-243-5846

Contact person: Patty or Connie

### **Boy Scouts - Explorer Post**

Type of service: Career Training

What they do: Medical/fire/law enforcement (Springfield), Law Enforcement (Bluffs)

Who is eligible? Boys and girls: 14 - 21 years old, \$24/year

Referral needed? No

Best way to access services: Call Jerry Daniels and he will connect you with the right unit or program.

Hours of operation: varies

Phone number: 217-320-4742

Contact person: Jerry Daniels

email: [jerry.daniels@scouting.org](mailto:jerry.daniels@scouting.org)

Website: <http://www.alincolnbsa.org/>

Facebook: <https://www.facebook.com/Abraham-Lincoln-Council-Boy-Scouts-of-America-358395267046/>

### **Jacksonville DREAM Center Foundation**

Type of service: Career training

What they do: Match kids of all ages with experiences and adult mentors to help them explore their interests, gain job skills, and participate in the community. If you are interested in learning to do something, the DREAM Center can probably

help you out!

Who is eligible? Open to all. You can even bring your friends or family with you!

Referral needed? No

Best way to access services: Walk in or email with questions

Address: 210 W. College, Jacksonville

Hours of operation: Most afternoons and evenings

email: jacksonvilledreamcenter@gmail.com

Website: <https://www.dreamcenteril.org/>

Facebook: <https://www.facebook.com/jaxdreamcenter/>

## **Lincoln Land Community College - Career Training**

Type of service: Career Training

What they do: Certified Nurse' Assistant, LPN (in Jacksonville). Other programs in Springfield.

Who is eligible? Nurse' Assistant - pass reading placement test, ACT of 22 or greater, able to pass background check, TB test; LPN - pass English placement test

Referral needed? No

Best way to access services: Must fill out free "Admission Worksheet" on the website.

Address: 32 S. Central Park, Jacksonville

Hours of operation: Monday - Friday, 8:00 a.m. - 5 p.m.

Phone number: 217-243-6699

Contact person: Keri Mason

email: Keri.Mason@llcc.edu

Website: <http://www.llcc.edu/career-training/>

Facebook: <https://www.facebook.com/LincolnLandCommunityCollege>

## **Job Corps**

Type of service: Education and Career Training

What they do: Job training, academic completion

Who is eligible? Youth ages 16-24, legal US resident, or lawfully admitted permanent resident alien, refugee, asylee, or parolee, meets low income criteria, needs technical training or assistance to finish school or find a job, parent/guardian consent (if minor), does not have behavioral problems, not on court supervision (probation), free from illegal drug use ([http://www.jobcorps.gov/Libraries/pdf/eligibility\\_factsheet.sflb](http://www.jobcorps.gov/Libraries/pdf/eligibility_factsheet.sflb))

Referral needed? No

Best way to access services: call and speak to an operator or fill out this application to get started:

<https://recruiting.jobcorps.gov/Form/StudentApplication>

Phone number: 800-733-JOBS

Website: [www.jobcorps.gov](http://www.jobcorps.gov)

Facebook: <https://www.facebook.com/DOLjobcorps/>

---

# **Volunteer**

## **Jacksonville DREAM Center Foundation**

Type of service: Volunteer

What they do: Match kids of all ages with volunteer experiences and adult mentors to help them explore their interests, gain job skills, and participate in the community. If you are interested in learning to do something, the DREAM Center can probably help you out!

Who is eligible? Open to all. You can even bring your friends or family with you!

Referral needed? No

Best way to access services: Walk in or email with questions

Address: 210 W. College, Jacksonville

Hours of operation: Most afternoons and evenings

email: jacksonvilledreamcenter@gmail.com

Website: <https://www.dreamcenteril.org/>

Facebook: <https://www.facebook.com/jaxdreamcenter/>

## **Big Brothers Big Sisters**

Type of service: Volunteer

What they do: Provide mentoring to kids ages 5-14. Teen mentors (ages 15-18) can be mentors for at a supervised program. Must commit to coming each week. They also need volunteers for events!

Who is eligible? Ages 15 - 18

Referral needed? No

Best way to access services: Call 217-243-3821 for more information

Address: 220 E. Morgan St. Jacksonville

Phone: 217-243-3821

Hours of operation: Monday - Friday 9 a.m. - 4 p.m.

Contact person: Andrea Murray

email: andream@bbbswci.org

Website: <https://www.bigbrothersbigsisterswci.org/>

## **Pathway Services**

Type of service: Volunteer

What they do: Volunteer in The Attic (thrift shop) or for special events

Who is eligible? No specific requirements

Referral needed? No

Best way to access services: Call to ask about volunteering

Address: 1905 W. Morton Ave., Jacksonville

Phone: 217-479-2300

Hours of operation: Monday - Friday 8 a.m. - 4 p.m.

Contact person: Stephanie Baptist

email: sbaptist@pathwayservice.org

Website: <http://pathwayservices.org/>

Facebook: <https://www.facebook.com/Pathway-Services-Unlimited-Inc-69946657312/>

## **Prairie Council on Aging**

Type of service: Volunteer

What they do: Bread of Love - meal delivery for shut-in elderly

Who is eligible? No specific requirements. Must have a vehicle and license, or able to partner with someone who does.

Referral needed? No

Best way to access services: Call to ask about volunteering

Address: 800 W. State, Jacksonville

Phone: 217-479-4619

Hours of operation: Monday - Friday 8 a.m. - 5 p.m.

Contact person: Nancy Thorsen

email: nancyt@pcaging.com

Website: <http://www.pcaging.com/>

## **JACIL (Jacksonville Area Center for Independent Living)**

Type of service: Volunteer

What they do: Assist individuals with disabilities in a variety of ways (building ramps, reading books, driving to appointments, etc)

Who is eligible? No specific eligibility requirements

Referral needed? No

Best way to access services: Call

Address: 15 Permac Rd., Jacksonville

email: info@jacil.org

Phone number: 217-245-8371 (Deaf individuals may contact 217-245-1872, or 217-408-2668 - Deaf Advocate's Videophone)

Website: <http://jacil.org/>

Facebook: <https://www.facebook.com/pages/Jacksonville-Area-Center-for-Independent-Living/169846276362318>

## **Salvation Army**

Type of service: Volunteer

What they do: Volunteer at the thrift store, food distribution, can assist as aides in the Wednesday night youth program or during the youth summer camp, bell ringing, can help serve meals at holidays

Who is eligible? Open to all

Referral needed? No

Best way to access services: Call or walk in for more information

Address: 331 W. Douglas Ave., Jacksonville

Hours of operation: Monday - Friday 8:00 a.m. - 12 noon and 1 p.m. - 4 p.m.

Phone number: 217-245-7124

Website: <http://www.usc.salvationarmy.org/jacksonville>

## **Western Illinois Youth Camp**

Type of service: Volunteer

What they do: Welcomes youth for volunteering, meeting space available for rent for youth organizations

Who is eligible? For Volunteers: 15 - 18 years old (do not need parent present). Under 15 requires adult present

Referral needed? No

Best way to access services: Call or email

Address: 2244 4-H Club Lane, Jacksonville IL

Hours of operation: 8 a.m. - 8 p.m. Daily

Phone number: 217-673-3771

Contact person: Kori Daniels

email: [contactourcamp@gmail.com](mailto:contactourcamp@gmail.com)

Website: <http://westernillinoisyouthcamp.org/>

Facebook: <https://www.facebook.com/Western-Illinois-Youth-Camp-278392385549101/>

## **YMCA**

Type of service: Volunteer

What they do: Housekeeping/maintenance tasks

Who is eligible? Youth on probation who require community service hours

Referral needed? No

Best way to access services: Call to ask about volunteering/community service

Address: 1000 Sherwood Lane, Jacksonville

Phone: 217-245-2141

Contact person: Lynn Colburn

Hours of operation:

Monday - Friday, 5 a.m. - 9:30 p.m.

Saturday: 7 a.m. - 5 p.m.

Sunday: 1 p.m. - 5 p.m. (Nov 1 - May 1); (No Sunday hours from May 2 - Oct 31)

Website: <http://jvilleymcacrossfit.wixsite.com/bob-freesen-ymca>

Facebook: <https://www.facebook.com/Bob-Freesen-YMCA-159136661393/>

---

## **ID/Documents**

### **Morgan County Health Department**

Type of service: Documentation

What they do: Birth certificate

Who is eligible? Must be 18 years old to get your own, or a parent or legal guardian can get one for you if under 18. \$15 fee

Referral needed? No

Best way to access services: Call to get information about the forms and fees you'll need.

Address: 345 West State St, Jacksonville

Phone number: 217-245-5111

Website: <http://www.morganhd.com/>

Facebook: <https://www.facebook.com/morgancounty.youthsite>

## **Secretary of State**

Type of service: Documentation

What they do: State ID and Driver's Permit/License

Who is eligible?

STATE ID: Anyone. Must have appropriate forms. Fee is \$20 over 18 years old, and \$10 under 18 years old.

DRIVING: 15 years old for permit, must meet other requirements and pay \$20 fee. 16 years old for provisional license, must meet other requirements, additional fee if your learner's permit is expired. 18 years old for full license, must meet other requirements and pay \$5 fee. Over 21, first time license fee is \$30.

Referral needed? No

Best way to access services: Visit website for information.

Address: (Lincoln Square) 901 W. Morton, Ste 13, Jacksonville

Hours of operation: Tuesday 8:00 a.m. - 5:30 p.m., Wednesday - Friday 8:00 a.m. - 5 p.m., Saturday 7:30 a.m. - 12 noon

Phone number: 217-243-4327

Websites:

License over 18: <http://www.dmv.org/il-illinois/apply-license.php>

Teen Driving: <http://www.dmv.org/il-illinois/teen-drivers.php>

State ID: <http://www.dmv.org/il-illinois/id-cards.php>

## **Social Security Office**

Type of service: Documentation and Benefits

What they do: Manage Social Security benefits - you can get a Social Security Card here!

Who is eligible? U.S. Citizens and some noncitizens. Free!

Referral needed? No

Best way to access services: Visit this website: <https://www.ssa.gov/ssnumber/>

Address: 3112 Constitution Dr., Springfield

Hours of operation: Monday/Tuesday/Thursday/Friday: 9 a.m. - 4 p.m., Wednesday: 9 a.m. - 12: p.m.

Phone number: 800-772-1213

Websites: <https://www.ssa.gov/onlineservices/>

Facebook: <https://www.facebook.com/socialsecurity/>

---

# **Legal Assistance**

## **Land of Lincoln Legal Assistance**

Type of service: Legal Services

What they do: legal aid/consultation or referral

Who is eligible? low income persons with civil cases (not criminal, traffic, personal injury, workers' compensation, or malpractice)

Referral needed? No

Best way to access services: Call

Address: 3085 Stevenson Drive Ste 202, Springfield

Hours of operation: Monday - Thursday 9 a.m. - 4 p.m. and Friday 9 a.m. to 1:30 p.m.

Phone number: 877-342-7891

Websites: <http://lollaf.org/>

Facebook: <https://www.facebook.com/lollaflegal1/>

## **Equip for Equality**

Type of service: Disability Services

What they do: Meetings or Court appearances (Representation and legal advice)

Who is eligible? Available for persons with an ADA-recognized disability in Illinois

Best way to access services: Call or contact via <http://www.equipforequality.org/about/contact-us/>

Address: 1 West Old State Capitol Plaza, Springfield

Phone number: 217-544-0464 or 800-610-2779 (TTY)

Website: <http://www.equipforequality.org/>

Facebook: <https://www.facebook.com/equipforequality>

---

## **Mentors**

### **Big Brothers Big Sisters**

Type of service: Mentoring

What they do: Match youth with 1:1 mentors, provide "site-based" mentoring, and community events for "bigs" and "littles"  
Who is eligible? Ages 5-14, no restrictions. Free! You can enroll to get a personal one on one mentor or have a mentor at a site.

Referral needed? Referrals are accepted from schools, counselors, and DCFS, but no referral is needed

Best way to access services: Call office and make appointment.

Address: 220 E. Morgan St. Jacksonville

Hours of operation: Monday - Friday 9 a.m. to 4 p.m.

Phone number: 217-243-3821

Contact person: Andrea Murray

email: [andream@bbswci.org](mailto:andream@bbswci.org)

Website: <https://www.bigbrothersbigsisterswci.org/>

### **GoodGuides**

Type of service: Mentoring

What they do: Group mentoring events. This program challenges youth ages 12-17 to be leaders in their school and community. Youth participate in service learning projects, tutoring, and serve as role models to other youth. The goal is to have students become lifelong scholars and leaders. GoodGuides also assists youth in finding a future career. They offer a student-athlete program, service learning, summer youth employment, career and life navigation, and mentoring.

Who is eligible? All youth ages 12-17 are welcome. Free!

Referral needed? No

Best way to access services: Call Sam at 217-370-8357

Phone number: 217-340-8357

Contact person: Sam Holmes, Jr.

email: [slhjr30@hotmail.com](mailto:slhjr30@hotmail.com)

### **Jacksonville DREAM Center Foundation**

Type of service: Mentoring

What they do: Match youth with mentors who assist them in developing their interests and skills. Volunteer projects at the center and in the community.

Who is eligible? All are welcome.

Referral needed? None needed

Best way to access services: Walk in, or email with questions

Address: 210 W. College, Jacksonville

Hours of operation: Most afternoons and evenings

Contact person: Steve Cantrell

email: [jacksonvilledreamcenter@gmail.com](mailto:jacksonvilledreamcenter@gmail.com)

Website: <https://www.dreamcenteril.org/>

Facebook: <https://www.facebook.com/jaxdreamcenter/>

### **Pregnancy Resource Center - HOPE Mentoring**

Type of service: Mentoring

What they do: Match pregnant or new mothers with a peer mentor. Mentees can receive "mommy money" to spend in the organization's store to obtain items for themselves or their child

Who is eligible? No eligibility requirements. All are welcome.

Referral needed? None needed

Best way to access services: Call

Address: 1440 West Walnut, Suite A-3, Jacksonville

Hours of operation: M, T, Th, Fr: 11 a.m. - 5 p.m

Website: <http://pregnancyresourcecenter.org/locations/jacksonville/>

## **HELPS Ministry Outreach**

Type of service: Mentoring

What they do: YESS - Youth Enrichment, Services, and Support

Referral needed? No

Best way to access services: Call or walk in

Address: 238 West State St, Jacksonville

Phone number: 217-291-0911

Contact person: Kathleen Finkle

Website: <http://www.helpsministryoutreach.org/>

Facebook: <https://www.facebook.com/helpsoutreach/>

---

## **Activities**

### **MYPLAN Team (Midwest Youth Positive Leaders Affecting Neighborhoods)**

Type of Service: Activities, Youth development

What they do: Positively affect their neighborhoods through community service, leadership building activities, and volunteerism

Who is eligible? Must live in Brown, Cass, Morgan, Scott or Schuyler Counties of Illinois and must be 12 – 17 years old

Referral needed? No

Best way to access services: Follow Midwest Youth Services on

Facebook <https://www.facebook.com/MidwestYouthServices/> or Instagram ([@MidwestYouthServicesIL](https://www.instagram.com/MidwestYouthServicesIL)). Call Kacy Anderson at 217-245-6000 or email at [kanderson@mys-kids.org](mailto:kanderson@mys-kids.org)

Address: 2001 W. Lafayette Avenue, Jacksonville

Hours of Operation: Once a month meetings, in addition to volunteer opportunities

Phone Number: 217-245-6000

Facebook: <https://www.facebook.com/MidwestYouthServices/>

Instagram: [@MidwestYouthServicesIL](https://www.instagram.com/MidwestYouthServicesIL)

### **Boy Scouts - Abraham Lincoln Council**

Type of service: Leadership development

What they do: Troops, camp, venturing crew

Who is eligible? Cub Scouts are 1st - 5th grade, boys only. Boy Scouts are 6-12th grade, boys only. Venturing Crew is boys and girls ages 14-21. There is a \$24 yearly fee but this fee may be reduced or eliminated through fundraising.

Referral needed? No

Best way to access services: Call Jerry Daniels and he will connect you with the right unit or program in Jacksonville

Address: 5231 South 6th Street Rd., Springfield 62703

Hours of operation: Monday - Friday, 8 a.m. - 5 p.m.

Phone number: 217-320-4742

Contact person: Jerry Daniels

email: [jerrydaniels@scouting.org](mailto:jerrydaniels@scouting.org)

Website: <http://www.alincolnbsa.org/>

Facebook: <https://www.facebook.com/Abraham-Lincoln-Council-Boy-Scouts-of-America-358395267046/>

### **Girl Scouts**

Type of service: Leadership development, recreation

What they do: Troops, camp

Who is eligible? Ages 5-18. Open to all girls. There is a registration form (paper or online) as well as a fee. Membership Assistance is available. No one will be turned away due to financial reasons. Ages for camps vary, as do costs. There are sliding fee scales and financial assistance for camp.

Referral needed? No

Best way to access services: For a troop: Call, email, or Facebook message to find out about Jacksonville troops; For camp: Register online, call, email, or Facebook message or come into office with questions



Address: 3020 Baker Dr., Springfield

Hours of operation: Monday: 9:30 a.m. - 6 p.m., Tuesday - Thursday: 9:30 a.m. - 5 p.m., Friday: 9:30 a.m. - 12 noon

Phone number: 888-623-1237

email: [customercare@girlscouts-gsci.org](mailto:customercare@girlscouts-gsci.org)

Website: <http://www.getyourgirlpower.org>

Facebook: <https://www.facebook.com/gscentralil/>

### **Spirit of Faith**

Type of service: Youth development

What they do: After school and summer drop in community center. There is a gym, volleyball team, weight room, tutoring, homework help, and activity rooms for arts, games, music, and more! Parent/toddler room. Free!

Who is eligible? Ages 5 and up. Under 5 must be accompanied by an adult.

Referral needed? No

Best way to access services: Just show up!

Address: 105 E. Dunlap, Jacksonville IL

Hours of operation: 2:45 - 5 p.m. (school year). 1:30 - 5 p.m. (summer)

Phone number: 217-371-6363

Contact person: Polly Pulley

### **Salvation Army**

Type of service: Camp, Youth Group/Youth Development

What they do: Camp, Youth group (7th - 12th grade), Cub Scouts (1st - 6th grade), Sunbeams (girls 1st - 6th grade), Corp Cadets (7th - 12th grade), Girl Guards (7th - 12th grade)

Who is eligible? Varies, depending on program. Financial assistance for camp is available.

Referral needed? No

Best way to access services: Call or walk in for more information

Address: 331 W. Douglas Ave., Jacksonville

Hours of operation: Monday - Friday 8:00 a.m. - 12 noon and 1 p.m. - 4 p.m. (group meeting times vary)

Phone number: 217-245-7124

Website: <http://www.usc.salvationarmy.org/jacksonville>

### **4-H (through the University of Illinois Extension Office)**

Type of service: Youth Development

What they do: Cloverbuds and 4H groups

Who is eligible? Ages 5-7 can do Cloverbud, ages 8 and up can enroll in 4-H

Referral needed? No

Best way to access services: Call or email for more information

Address: 104 N. Westgate Ave., Jacksonville

Hours of operation: Monday - Friday 8:00 a.m. - 12 noon and 1 p.m. - 4:30 p.m.

Phone number: 217-243-7424

Website: <http://web.extension.illinois.edu/ccgms/morganscott4h/>

Facebook: <https://www.facebook.com/University-of-Illinois-Extension-Unit-15-297666487094/> (Extension Office)

### **First Christian Church - The Warehouse**

Type of service: Youth group/Youth development

What they do: Youth group with weekly meetings/activities and special events

Who is eligible? Middle School on Wednesday from 6 - 7:30 p.m. and High School on Thursday from 7:00 - 8:30 p.m.

Transportation can be provided by request.

Referral needed? No

Best way to access services: Can just show up or call the office by 9 p.m. the night before if you need a ride.

Address: 2106 S. Main St., Jacksonville

Hours of operation: Jr High: Wednesday 6 - 7:30 p.m., and High School: Thurs 7 - 8:30 p.m.

Phone number: 217-243-6445

Contact person: Patrick Crawford

email: [Patrick.Crawford@fccjacksonville.org](mailto:Patrick.Crawford@fccjacksonville.org)

Website: <http://www.fccwarehouse.com>

Facebook: <https://www.facebook.com/fccwarehouse>

### **Walking for Wellness**

Type of service: Recreation

What they do: Walking/exercise program

Who is eligible? Anyone!

Referral needed? No

Best way to access services: Just show up. There's a sign in sheet when you arrive.

Address: JHS Bowl (215 S. Church St, Jacksonville) or First Christian Church (2106 S. Main St., Jacksonville)

Hours of operation: November through March on days that school is in session, 6 a.m. - 1 p.m. (at JHS Bowl) and 1 - 4 p.m. (at FCC)

### **YMCA**

Type of service: Recreation, after school, and camp

What they do: fitness, youth and adult sports, aquatics

Who is eligible? Open to all. Youth, individual, and family memberships, and Day Passes. Membership assistance available.

Referral needed? No

Best way to access services: Call or walk-in to register

Address: 1000 Sherwood Lane, Jacksonville

Phone: 217-245-2141

Contact person: Lynn Colburn (membership) or Judy Wright (after school and camp)

Hours of operation:

Regular facility: Monday - Friday, 5 a.m. - 9:30 p.m.

Saturday: 7 a.m. - 5 p.m.

Sunday: 1 p.m. - 5 p.m. (Nov 1 - May 1); (No Sunday hours from May 2 - Oct 31)

After school program: until 6 p.m.

Summer camp: 7 a.m. - 6 p.m. (half days available)

Website: <http://jvilleyymcacrossfit.wixsite.com/bob-freesen-ymca>

Facebook: <https://www.facebook.com/Bob-Freesen-YMCA-159136661393/>

### **Western Illinois Youth Camp**

Type of service: Camp

What they do: Day Camps and Residential Camps

Who is eligible? 7-14 years old (day camp) or 9 - 15 years old (residential camp). Limited scholarships through the United Way

Referral needed? No

Best way to access services: Call or email

Address: 2244 4-H Club Lane, Jacksonville IL

Hours of operation: 8 a.m. - 8 p.m. Daily

Phone number: 217-673-3771

Contact person: Kori Daniels

email: [contactourcamp@gmail.com](mailto:contactourcamp@gmail.com)

Website: <http://westernillinoisyouthcamp.org/>

Facebook: <https://www.facebook.com/Western-Illinois-Youth-Camp-278392385549101/>

### **Green Pastures Christian Campground and Retreat Center**

Type of service: Camp

What they do: Camp and retreat center

Who is eligible? All are welcome. Ages for camps vary. Most are 5th - 12th grade, and past campers can come back for certain events. Financial assistance is available.

Referral needed? No

Best way to access services: Get registration form from website and mail it in.

Address: 1936 US Hwy 67, Meredosia

Hours of operation: Can call anytime. Director lives on the camp property.

Phone number: 217-584-1374  
email: [greenpast@adams.net](mailto:greenpast@adams.net)  
Website: <http://greenpasturesretreatcenter.org/>  
Facebook: <https://www.facebook.com/GreenPasturesCRC/>

---

## **Disability Services**

### **Child and Family Connections**

Type of service: Disability Services  
What they do: Early Intervention (ages 0-3 years)  
Referral needed? No  
Best way to access services: Call

Address: 125 S. Webster Ave., Jacksonville  
Phone number: 217-245-8755

### **District 117 Special Services and Early Intervention - Clay Court**

Type of service: Disability Services  
What they do: Speech therapy, social work, psychology, occupational therapy, physical therapy - provided at the child's school, wherever it is (even if it is a special school in another city)  
Who is eligible? Ages 0-18. Must reside within district 117. Complete evaluation/testing through social worker/psychologist in order to qualify for services.  
Referral needed? No  
Best way to access services: Call

Address: 310 N. Clay Court, Jacksonville  
Hours of operation: Monday - Friday 7 a.m. - 3:30 p.m.  
Phone number: 217-243-7402

### **Elm City**

Type of service: Disability Services  
What they do: Developmental/vocational training, housing, case management, advocacy.  
Who is eligible? Ages 18+. Must have a documented developmental disability for developmental training and residential services. Case management (life skills support) is available to adults with mental health diagnoses, based on eligibility criteria at intake.  
Referral needed? Referrals accepted from various agencies, but not required  
Best way to access services: Call to find out more information.

Address: 1314 West Walnut, Jacksonville  
Hours of operation: Monday - Friday 8 a.m. - 4:30 p.m.  
Phone number: 217-245-9504  
Website: <http://www.elmcity.org/>

### **Department of Rehabilitation Services**

Type of service: Disability Services  
What they do: Provide in-home assistance with daily living activities (Home services). Assist people who want to work or attend college (Vocational/Rehabilitation Services, and Bureau of Blind Services). Can help with disability accommodations, transportation, tuition assistance, and more.  
Who is eligible:  
Home Service: anyone under age 59 years old who has a documented disability or illness that impedes daily living. Must meet certain financial guidelines.  
Vocational/Rehab Services and Bureau of Blind Services: Must have a documented disability or visual impairment. Must meet certain financial guidelines.  
Referral needed? Can self-refer. Home Services has a wait-list but you can sign up to get on the wait-list.  
Best way to access services: Call the office.

Address: 1429 S. Main St., Suite C, Jacksonville  
Phone number: 217-245-9585  
Website: <http://www.dhs.state.il.us/page.aspx?item=29727>

## **Equip for Equality**

Type of service: Disability Services

What they do: Meetings or Court appearances (Representation and legal advice)

Who is eligible? Available for persons with an ADA-recognized disability in Illinois

Best way to access services: Call or contact via <http://www.equipforequality.org/about/contact-us/>

Address: 1 West Old State Capitol Plaza, Springfield

Phone number: 217-544-0464 or 800-610-2779 (TTY)

Website: <http://www.equipforequality.org/>

Facebook: <https://www.facebook.com/equipforequality>

## **Great Rivers Service Coordination**

Type of service: Disability Services

What they do: Services Coordination

Who is eligible? Eligible for people with the presence of a developmental disability.

Referral needed? Referrals accepted but not required

Best way to access services: Call or walk in

Address: (Lincoln Plaza) 901 West Morton, Jacksonville

Phone number: 217-243-2330

## **JACIL (Jacksonville Area Center for Independent Living)**

Type of service: Disability Services

What they do: Classes, case management, funding

Who is eligible? Anyone with a mental, sensory, physical, cognitive, or developmental disability. Services are free.

Referral needed? No

Best way to access services: Call

Address: 15 Permac Rd., Jacksonville

email: [info@jacil.org](mailto:info@jacil.org)

Phone number: 217-245-8371 (Deaf individuals may contact 217-245-1872, or 217-408-2668 - Deaf Advocate's Videophone)

Website: <http://jacil.org/>

Facebook: <https://www.facebook.com/pages/Jacksonville-Area-Center-for-Independent-Living/169846276362318>

## **Pathway Services**

Type of service: Disability Services

What they do: Children's Program (ages 3-21), special education, residential program (group homes), home-based services (for people to stay in their own homes)

Who is eligible? Open to anyone with a formally diagnosed disability (learning, physical, cognitive, behavioral). Must have referral.

Referral needed? Yes - Referral needed from Great Rivers Service Coordination

Best way to access services: Call Great Rivers to set up services

Address: 1905 W. Morton Ave., Jacksonville

Hours of operation: Monday - Friday: 8 a.m. - 4 p.m.

Phone number: 217-479-2300

Website: <http://pathwayservices.org/>

Facebook: <https://www.facebook.com/Pathway-Services-Unlimited-Inc-69946657312/>

## **Special Olympics**

Type of service: Disability Services

What they do: Softball, basketball, soccer, volleyball, track, bowling, flag football

Referral needed? No

Best way to access services: Call or email Richard Larkin

Address: 1905 W. Morton Ave., Jacksonville

Contact person: Richard Larkin

email: rlarkin@pathwayservices.org

Phone number: 217-479-2324

### **Achievement Unlimited/DDHomes**

Type of service: Disability Services/Housing

What they do: Provide group homes for individuals with developmental disabilities.

Who is eligible: Individuals with a developmental disability who have completed an admissions assessment.

Referral needed? No

Best way to access services: Call office or complete contact form online

Address: 235 N. West St., Jacksonville

Hours of operation: Monday - Friday 9 a.m. - 4 p.m.

Phone number: 866-363-7909

Website: <https://ddhomes.net/>

Facebook: <https://www.facebook.com/DDHomesNetwork/>

### **Illinois Assistive Technology Project**

Type of service: Disability Services

What they do: Assistive Technology Assessments (K-12), Device loans, financial loans, Assistive Technology Evaluations, Benefits Planning for individuals receiving SSI/SSDI, Demonstration Center

Who is eligible: Depends on the service

Referral needed? Depends on the service

Best way to access services: Visit website to learn more, and call or email

Address: 1020 S. Spring St., Springfield

Hours of operation: Monday - Friday 8 a.m. - 4:30 p.m.

email: [iatp@iltech.org](mailto:iatp@iltech.org)

Phone number: 217-522-7985

Website: <http://www.iltech.org/>